

1-YEAR LIMITED WARRANTY

Wood Ceilings And Walls Systems

ONE (1) YEAR LIMITED WARRANTY CertainTeed Ceilings Corporation ("CertainTeed") warrants that CertainTeed Wood Ceilings and Walls system units ("Systems") shall be free from defects in materials and factory workmanship for one (1) year from the date of installation subject to the terms and conditions set forth below. This limited warranty is effective for installations on or after 3/1/2024. If upon investigation, CertainTeed finds that a manufacturing defect covered under this limited warranty exists, customer's sole remedy and CertainTeed's sole liability shall be limited to CertainTeed furnishing new Systems of the same or similar type and grade in an equal number to that which is determined to be defective. CertainTeed does not warrant that the replacement Systems will match the exact color of remaining in-place Systems. CertainTeed shall not be responsible for any installation or replacement costs.

TERMS AND CONDITIONS

1. The Systems must be stored and installed in accordance with all applicable CertainTeed recommendations in effect at the time of installation.
2. The Systems must be stored and installed in a consistent climate with humidity levels between 25% and 55% and temperatures between 60° F and 80° F (15°C and 26°C). These temperatures and humidity conditions must be met throughout the lifetime of the limited warranty.
3. No water or water vapor from sources including, but not limited to, condensation, leaking pipes and/or ducts or steam must come in contact with the Systems or suspension system.
4. Except for acoustic infill installed in accordance with CertainTeed installation recommendations, the Systems must not be used to support any other material, including, but not limited to, light fixtures or mechanical equipment.
5. Prior to installation, the Systems must be stored flat, in their cartons, in a dry and clean area, protected from possible damage caused by rain, snow, and excessive moisture. The Systems must also be protected against possible impacts and abrasions while on the construction site.
6. The plenum space above the Systems must not be used as a duct to supply conditioned air to the building. Also, the plenum shall not be vented to the outside air in such a way as to allow humidity above the limits set forth in this limited warranty to exist within the plenum.
7. It is necessary for the area where the Systems are to be installed to be enclosed and for all climate control systems to be in place and in continuous operation. All wet work (plastering, concrete, etc.) must be complete and dry prior to installing the Systems.
8. To ensure that the Systems have stabilized to the current building conditions, remove outer packaging and allow the Systems to acclimatize for a minimum of 72 hours prior to installation.

ANY DEVIATION FROM THE TERMS AND CONDITIONS ABOVE VOIDS THE WARRANTY EXCLUSIONS Damage to Systems caused by improper maintenance, abuse, fire, exposure to smoke, fumes, chemical vapors, exterior elements, freezing temperatures, excessive heat or humidity, leaks, extreme moisture, condensation, heavy dust build-up, vibrations and normal wear and tear are not covered by this limited warranty.

The growth of mold is not covered by this limited warranty nor is it the responsibility of CertainTeed. This limited warranty does not cover sagging or warping or variations in color, texture or grain, which are due to natural variation in the characteristics of the wood or veneers; damage or changes in color or fading resulting from direct exposure to sunlight or partial exposure to a light source; and any failure or defect caused by the Systems becoming either overly dry or moist, resulting from placement directly facing air vents or radiant heat source.

WHAT THE CUSTOMER MUST DO If you believe the Systems exhibit a manufacturing defect during the warranty period, you must provide written notice to CertainTeed within thirty (30) days after first observing this condition to the following address: CertainTeed Ceilings Corporation, Technical Services Department, 20 Moores Road, Malvern, PA 19355.

EXCLUSIVE WARRANTY AND LIMITATION OF LIABILITY THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTY AND SOLE REMEDIES PROVIDED BY CERTAINTEED. THE WARRANTY AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, WARRANTIES AND REPRESENTATIONS, WHETHER WRITTEN, ORAL, IMPLIED BY STATUTE, AT LAW OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR MAY DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PURCHASER MAY SEEK A REMEDY UNDER

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IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. CERTAINTEEED'S OBLIGATIONS, RESPONSIBILITIES AND LIABILITY SHALL BE LIMITED TO THE FURNISHING OF REPLACEMENT SYSTEMS AND SHALL CONSTITUTE THE TOTAL LIABILITY OF CERTAINTEEED AND THE EXCLUSIVE REMEDY OF CUSTOMER. IN NO EVENT SHALL CERTAINTEEED BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS, THAT MAY OCCUR AS A RESULT OF THE USE OF CERTAINTEEED'S PRODUCTS OR AS A RESULT OF THE BREACH OF THIS WARRANTY. IF YOUR STATE OR JURISDICTION DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS THAT MAY VARY BY STATE OR JURISDICTION. CERTAINTEEED RESERVES THE RIGHT TO DISCONTINUE OR MODIFY ANY OF ITS PRODUCTS, INCLUDING THE COLOR THEREOF, WITHOUT NOTICE AND SHALL NOT BE LIABLE AS A RESULT OF SUCH DISCONTINUANCE OR MODIFICATION, NOR SHALL CERTAINTEEED BE LIABLE IN THE EVENT REPLACEMENT MATERIAL VARIES IN COLOR IN COMPARISON TO THE ORIGINAL PRODUCT. IF CERTAINTEEED REPLACES ANY MATERIAL UNDER THIS WARRANTY, IT MAY SUBSTITUTE PRODUCTS DESIGNATED BY CERTAINTEEED TO BE OF COMPARABLE QUALITY OR PRICE RANGE IN THE EVENT THE PRODUCT INITIALLY INSTALLED HAS BEEN DISCONTINUED OR MODIFIED. THIS LIMITED WARRANTY MAY NOT BE MODIFIED, ALTERED, OR EXPANDED BY ANYONE INCLUDING PRODUCT DISTRIBUTORS, DEALERS, SELLERS AND/OR CERTAINTEEED REPRESENTATIVES.

Owner: _____

Address: _____

Contractor/Installer: _____ Date Installed: _____